

Agent Plus and the Consignment Monitoring Service



Agent Plus and CMS are both ideal for the smaller forwarder. There is no costly software to buy and set up is quick and easy. These services complement and encourage the use of electronic commerce. By using the Internet they are available globally and cost-effectively, saving time spent on routine inquiries and the costs of special equipment and communications.

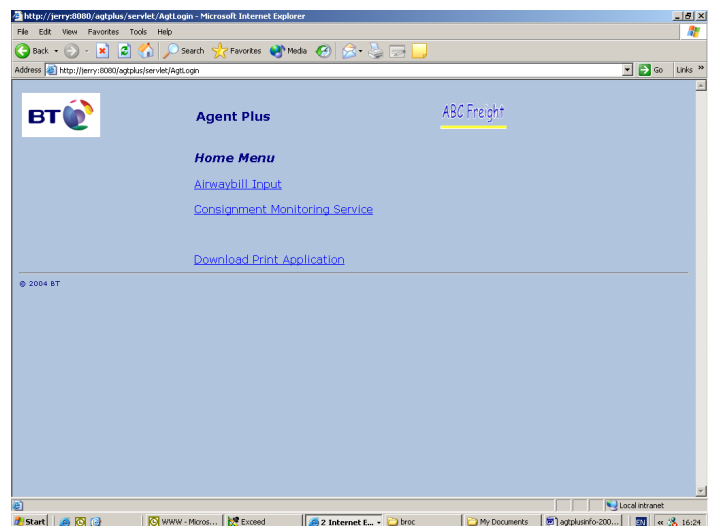
Agent Plus

This web service allows forwarders to:

- Enter air waybills electronically via a web browser for submission to an airline or for printing
- Use the Consignment Monitoring System (CMS) to see a continuously updated view of the status of their consignments

A demonstration is available online at <http://www.ccx.com/agtplus>. The username and password for access are both agtdemo.

Agent Plus allows you to create air waybills and monitor your consignments without the need for any special software. You can access your personalized Agent Plus site wherever you can access the internet.



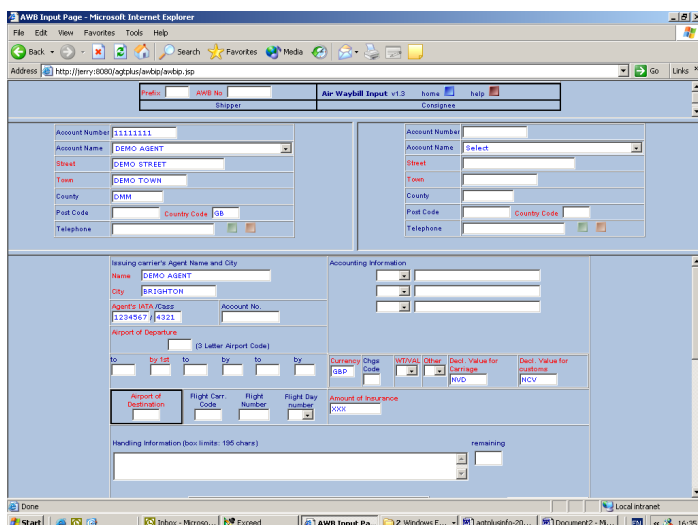
Air Waybill Entry

The air waybill entry facility provides a user-friendly way to enter air waybills (AWBs).

This service allows forwarders to:

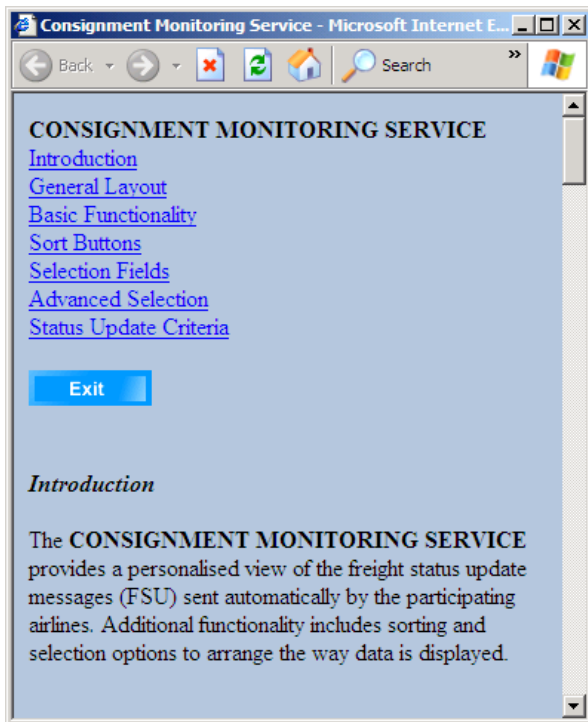
- enter and save the AWB data
- retrieve previously saved air waybill data
- print the air waybill and the IATA 606 barcode
- send the air waybill electronically to the appropriate airline
- enable consignees and others to view the air waybill form electronically, in advance of the paper copy

A central database is used to manage your shipper and consignee accounts (Add, Update, Delete, Display). Since your account is password protected, your data is secure.



Consignment Monitoring Service

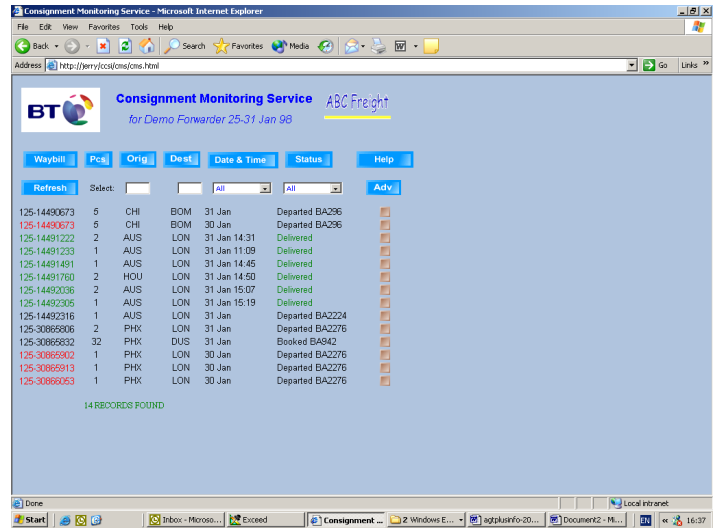
This service provides any forwarder or shipper linked to the Internet with a continually updated view of the status of all their consignments carried on participating airlines. No special software or equipment is required other than access to the Internet World Wide Web. It eliminates the need to key in details for each respective air waybill, thereby reducing the time customers have to spend on-line or checking on the phone and improves the service to their customers.



Airline Participation

To participate in the service airlines need to do no more than provide FSU status messages to CCS-UK. There are no airline costs other than the normal FSU message charge.

AgentPlus is provided by BT. Being neutral, BT offers access to any participating airline, which, for existing customers sending air waybills electronically, includes most of the world's leading carriers.



Forwarder and Shipper Use

The user display shows the most recent status information sent by each airline within the past 7 days. Users can sort these entries by air waybill number, destination or origin airport, status time or status type to suit their individual needs. Selections can also be made to only show consignments from or to certain airports, for given date ranges or for event types. So, for instance, a user could select only consignments that have been delivered at JFK over the past 2 days or those departed from LAX over the past 3 days. Where more information is required, users can click on the box at the end of each status line, and full FSU details will be shown at the bottom of the screen. A status update request can also be initiated from this screen. Users are given an individual password protected account for security. There are no transaction charges for use of the service.



Offices worldwide

© British Telecommunications plc 2004
Registered office: 81 Newgate Street
London, EC1A 7AJ
Registered in England No. 1800000

Guidon House
Harvest Crescent
Ancells Business Park
Fleet, Hampshire
GU51 2QP

Telephone +44 (0)1252 777 000
Facsimile +44 (0)1252 777 111
Email info@btsyntegra.com
Web www.bt.com/consulting